

Cumbria Commissioner Fire & Rescue Authority

Annual Governance Statement – Good Governance Principles 2023-24

Introduction and Scope of Responsibilities

The Police, Fire and Crime Commissioner for Cumbria (the Commissioner) in his capacity as Cumbria Commissioner Fire & Rescue Authority is responsible for ensuring business is carried out in accordance with the law and proper standards, that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively.

To meet this overall responsibility, the Commissioner has put in place proper arrangements for overseeing what we do. These arrangements are intended to make sure that we do the right things, in the right way and are fair, open, honest and accountable.

Our arrangements for governance are set out within a Code of Corporate Governance ('The Code'). The Code explains the way the Commissioner governs and the frameworks that are in place to support the overall arrangements for fulfilling his functions. The Code of Corporate Governance is published alongside the Annual Governance Statement on the Commissioner's website at www.cumbria-pcc.gov.uk

This Annual Governance Statement (AGS) describes how the Commissioner has followed The Code. It also meets the requirements of regulation 6(1) and 10(1) of the Accounts and Audit Regulations 2015. The regulations say that we must prepare and publish an Annual Governance Statement (AGS) to accompany the Commissioner's statement of accounts.

REVIEW OF EFFECTIVENESS

The key systems and processes that comprise the Commissioner's governance arrangements for 2023/24 have been guided by the seven core principles of Corporate Governance from the CIPFA/Solace Governance Framework applicable to the 2023/24 financial year. This is the standard against which all local government bodies, including fire, should assess themselves.

The Commissioner has responsibility for conducting, at least annually, a review of the effectiveness of his governance framework including the system of internal control. The review of effectiveness is informed by the work of Chief Officers and senior managers who have responsibility for the development and maintenance of the governance environment. The review process comprises:

- A cyclical detailed review of the key documents within the Commissioner's governance framework.
- A review of the governance arrangements in place to support each core principle, culminating in an updated Code of Corporate governance.
- A review of what has happened during the past year to evidence how the governance framework has been complied with.
- A review of the effectiveness of the arrangements for Internal Audit. The review is supported by consideration of the opinion of the Head of Internal Audit, as set out in his annual report.

• A review of the effectiveness of the Joint Audit Committee against CIPFA guidance on Audit Committees for Fire.

The following Annual Governance Statement demonstrates how the Commissioner has complied with the governance framework set out within The Code to meet each of the seven governance principles. The Annual Governance Statement is published alongside the Statement of Accounts and also incorporates an action plan of planned future improvements for governance arrangements.

The RAG ratings in the table below show where we were with the requirements for 2023/24.

Core Principle A: Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rule of law

Details	How We	Meet	these	Evidence	Improvements/Updates	RAG
	Principles					
A1: Be	having with I	ntegrity a	nd demo	nstrating strong commitment to ethical values.		-1
behave w where acti and cons	re that memb ith integrity ar ng in the public istently demo the reputation	nd lead a c interest i onstrated	culture s visibly thereby	 Members of the Joint Ethics and Integrity Panel and the Joint Audit Committee all sign a Code of Conduct as part of their appointment and induction process. The Fire and Rescue Service locally and nationally through the National Fire Chiefs' Council has adopted the Core Code of Ethics which consists of five ethical principles. The principles underpin our commitment to serving the communities of Cumbria. The Fire & Rescue Service regularly communicates the core code of ethics to all staff and expected behaviours. 		
standard of the organisare commissionald bu	the lead in es operating princ sation and its unicated and u ild on the Se (the Nolan Pri	iples or va staff and t understood ven Princ	hat they I. These	■ The Fire & Rescue Authority is compliant with the CIPFA Statement on the role of the Chief Financial Officer in Local Government. The Chief Finance Officer performs the duties of the S151 Officer, and it is their role to ensure the proper administration of the Authority's financial affairs. The Chief Finance Officer is a qualified accountant and is support by a Finance Team that includes a number of professionally qualified finance officers.		
operating	by example a principles o for decision	r values	as a	 CCFRA and CFRS have a robust decision-making process embedded within its Corporate Governance Framework. This framework includes the delegations of each key officer. In accordance with the CIPFA guidance, the Chief Finance Officer is a key member of the Fire & Rescue Service Senior Leadership Team, helping to develop and implement strategy and to resource and deliver the Authority's strategic objectives sustainably and in the public interest. They are also actively involved in all material 		

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
	 business decisions to ensure immediate and longer-term implications, opportunities and risks are fully considered, and aligned with the Fire & Rescue Authority's financial strategy. The Chief Finance Officer leads on the promotion and delivery of good financial management so that public money is safeguarded at all times and used appropriately, economically, efficiently, and effectively. The Chief Executive of the OPFCC is the Monitoring Officer for the Fire & Rescue Authority as set out in section 5 of the Local Government and Housing Act 1989, whose role is to advise on the rule of law and ensure decision-making is legally sound. The Chief Fire Officer is the Head of Paid Service for the Fire & Rescue Authority and is responsible for the coordination and discharge of the Fire & Rescue Service staff. The Ethics & Integrity Panel carry out the role of a 'standards committee' across the Fire & Rescue Service and act as a critical friend, providing advice and guidance to help the Fire & Rescue Authority and Fire & Rescue Service to maintain high standards of integrity and ethical working. 		
We demonstrate how we communicate and embed the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively	The Fire & Rescue Service has introduced a new Workforce Complaints procedure, making it easier for staff to raise issues and have access to welfare officers who can support them. The Service has also updated its Whistleblowing Policy. CCFRA reports on the effectiveness of these arrangements on an annual basis to the Joint Audit Committee. The Service has an Anti-Money Laundering Policy and Guidance document, also Anti-Fraud and Corruption arrangements, which includes mechanisms for confidential reporting and whistleblowing. These arrangements are reported to the Joint Audit Committee on a bi-annual basis. CFRS website has information on how members of the public can make complaints regarding different staff, officers, members and volunteers.		

Details	How We Principles	Meet	these	Evidence	Improvements/Updates	RAG
				 In 2022, HMICFRS conducted its second assessment of Cumbria Fire & Rescue Service. The assessment examined how effective and efficient the Service is and how well it looks after its people. The inspectors rated the Service as 'requires improvement' overall for looking after its people. Throughout 2023/2024, the Service has worked hard to reinforce those areas its was found to be good in and has worked towards an improvement plan to address those areas it was not. This is being monitored through internal governance arrangements, both within the Service and the Fire & Rescue Authority. In Autumn 2023, HMICFRS undertook a thematic inspection of the handling of misconduct in fire and rescue services. The inspection was undertaken across a number of Fire & Rescue Services and a generic report was published on 1st August 2024. The report details 15 recommendations for services to adopt. Cumbria Fire & Rescue Service has carried out an initial gap analysis of their processes and approach against the recommendations. This is being monitored through an internal governance board chaired by the Police, Fire & Crime Commissioner. 		
	establish, mo			 The Ethics and Integrity Panel provides advice and guidance to 		
_	isation's ethica			help the Fire & Rescue Authority and Fire & Rescue Service to maintain high standards of integrity and ethical working. During 2023/24 the Panel have carried out dip sample processes and thematic inspections across different areas of business within fire including, adherence with public complaints, fire misconduct and staff misconduct cases, grievances, civil claims, DBS checks and recruitment processes, all of which were found to support high standards of ethics and integrity.		

Details	How We Principles	Meet	these	Evidence	Improvements/Updates	RAG
				 The Ethics and Integrity Panel continues to monitor and reports on some specific areas of activity, such as complaint handling and misconduct cases, in relation to ethical issues. 		
	ing personal ues and ensuri of the organisa	ng they pe	ermeate	 The Fire & Rescue Service has invested in Leadership Training across all levels of management in the Service, which specifically included the core code of ethics. Watch visits have also been undertaken, providing an opportunity to make sure values and behaviours are understood and demonstrated by all staff. The Service also regularly communicates the core code of ethics to all staff, along with expected behaviours. The Service has developed and issued a 'how to complain' poster to all stations, advertising a Crimestoppers anonymous line available to raise complaints. This reporting line has been introduced to give staff the confidence to report issues if there are other reasons making them feel reluctant to do so. 		
and proce	g and maintaini dures which pl iical values	•	•	 When the Service was part of Cumbria County Council, it did not have fire specific policies and procedures meaning a number of opportunities were missed to ensure that staff were working within a policy framework specifically focussed on fire. The change in Governance has meant during the last year, the Service has undertaken an extensive review of its policies and procedures ensuring they are fit for purpose and place emphasis on the core code of conduct and ethical values important to the Service. The Fire & Rescue Authority has a sustainable Procurement and Commissioning Strategy which provides a framework that ensures the Service obtains optimum value for money in all of its procurement and commissioning activity that supports the principles and priorities of sustainable development. 		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
on behalf to act with high ethic organisation		 The new Procurement Act 2023 will change the way public procurement is regulated in the UK. The Act is due to go live in February 2024. The Fire & Rescue Authority will review its policies and procedures to align with the requirements of the Act. Work is progressing to a shared Procurement function with Cumbria Constabulary that will look to enable joint contractual arrangements between Policing and Fire to improve efficiencies. This will ensure that all contractors are appropriately vetted to the standard required by Policing. 		
A3	Respecting the rule of law			
commitme	re staff demonstrate a strong nt to the rule of the law as well as o relevant laws and regulations	 The Fire & Rescue Service has a Service Level Agreement with both unitary councils to deliver legal support to the Fire Authority and Fire & Rescue Service on all legal matters. The Chief Executive of the OPFCC is the Monitoring Officer for the Fire & Rescue Authority and has specific legal requirements in legislation for ensuring legality for investigating any suspected instances of failure to comply with these requirements and for reporting any such instances to the PFCC, JAC or the Police, Fire & Crime Panel. 		
statutory of and mem responsibility	e conditions to ensure that officers, other key post holders obers are able to fulfil their lities in accordance with and regulatory requirements.	 The Fire & Rescue Authority has a Corporate Governance Framework and Decision-Making processes. These both provide guidance on expected behaviours to ensure integrity, transparency and excellent standards of ethical behaviours in accordance with legislative and regulatory requirements. The Joint Audit Committee. Is responsible for reviewing these on an annual basis. Compliance with the CIPFA Statement on the Role of the Chief Financial Officer in Local Government is reported through the annual governance statement which accompanies the annual statement of accounts. 		

	How We	Meet	these	vidence		Improvements/Updates	RAG
P	Principles						
powers availa	o optimise the lable for the b s and other sta	enefit of o	citizens,	Fire & Res Departmer legal bodie			
	with breaches rovisions effec		al and	The Fire 8 Corruption PFCC and ensuring be regulatory Policies are Laundering Mechanism compliant systems in accidents recurrence	Rescue Service investigates all instances of Fraud, and Whistleblowing and the Chief Finance Officer, the the Monitoring Officer have specific responsibilities for both organisations comply effectively with legal and provisions. The in place for Anti-Fraud & Corruption, and Anti-Money of the control of t		
We ensure of are dealt with	corruption and h effectively.	misuse o	of power	Anti-Fraud 2023/2024 concluded The Fire	& Corruption arrangements were last reviewed in and presented to the Joint Audit Committee who that the arrangements were effective. & Rescue Service provides annual reports to the conthe effectiveness of the arrangements.		

Core Principle B: Ensuring openness and comprehensive stakeholder engagement

Details	How We Meet thes	Evidence	Improvements/Updates	RAG
	Principles			
B1	Openness			
demonstra communic commitme	ent to openness	 what it has delivered and achieved in the previous 12 months. An Annual Statement of Assurance is also prepared, agreed and published. The Service has an established process for receiving and responding to Freedom of Information Requests, Environmental Information Requests and Subject Access Requests in line with specified timescales. The OPFCC and Fire & Rescue Service websites are used to publish a wide range of policy and information about the Service, making this easily accessible to the public. The PFCC chairs a Public Accountability Conference every quarter whereby he holds the Chief Fire Officer and their Chief Officer Team to account. These meetings are open to the public. All agendas and presentations are available on the OPFCC website. The minutes of the meeting are also published to transparently demonstrate the PFCC holding the Chief Fire Officer to account in line with the PFCC's statutory role. 		
actions, p	decisions that are open abou plans, resource use, forecasts nd outcomes.			

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
We provide clear reasoning and evidence for decisions in both public records and explanations to stakeholders. We use formal and informal consultation and engagement to determine the most	 Authority and the Fire & Rescue Service to use. There is a requirement to include all information, rationales, risks and legal issues and the scheme of delegation highlights the required signoff. Minutes from meetings illustrate discussions and rationales for decisions made. There are agreed timescales for the publication of information (including minutes and decisions). The Fire & Rescue Service has a Communication and Engagement Strategy 	development of a	
appropriate and effective interventions or courses of action.	 During 2023, the Fire & Rescue Authority and Fire & Rescue Service consulted with the public on the priorities in the Fire & Rescue Plan and Community Risk Management Plan (CRMP). Consultation included both staff and public. The results of the consultation were reported to the Police, Fire & Crime Panel to aid their decision when approving the Plan. Where required, we consult on any new proposals as a result of action within the CRMP. Mechanisms also exist for risk to be raised with the Service through a number of channels. The PFCC also undertook public consultation to inform the setting of the Fire & Rescue Service percept for 2023/2024. The Fire & Rescue Service engages with various groups, organisations, and people throughout the year, organises community engagement events providing updates on the work of the Service. This also enables the public to ask the Service questions and provide feedback. 	Communication and Engagement Strategy during 2024/2025.	

Details	How We Principles	Meet	these	Evidence	Improvements/Updates	RAG
B2	Engaging co	mprehens	sively w	th institutional stakeholders	L	
develop fo to allow re	engage with ormal and info courses to be	rmal partn used efficio	nerships ently	The Commissioner in his capacity as the Fire Authority is actively engaged with a wide range of bodies to encourage a multi-agency approach to matters within his remit. For example, he chairs Safer Cumbria (a strategic board) that has responsibility for delivery of the Serious Violence Duty. The Fire & Rescue Service is a statutory partner of Safer Cumbria and recognises its wider responsibilities to help reduce serious violence. Working in partnership with others is one of the key parts of the		
partnership	elop formal ps to allow for iently and ou ctively.	resource	s to be	 Working in partnership with others is one of the key parts of the Authority's ethos. For example, the Commissioner chairs a Blue Light Collaboration board which has brought together the police and fire estates function into a single shared service. The Fire & Rescue Service works closely with a wide range of partners; local authorities, NHS, policing, third sector organisations, etc. to deliver interventions on a number of areas such as Water Safety, Road Traffic Collisions (RTCS), Safeguarding and Modern Slavery. Over the last twelve months, the Fire & Rescue Service has worked with Cumbria Constabulary through the Cumbria Road Safety Partnership to ensure activity is targeted effectively and efficiently. Cumbria Constabulary has introduced 'Right Care, Right Person' where a large number of incidents that they previously dealt with, are now picked up by a range of partner agencies, including the 		
				Fire & Rescue Service. The Service has worked with the Constabulary to ensure consistency in approach to providing the right care to the right person.		

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
We ensure that partnerships are based or trust, shared commitment to change, a culture that promotes and accepts challenge and the added value of partnership working is explicit. B3 Engaging stakeholders effective.	code of ethics ensures that we engage with partnerships in good faith, ready to work with partners to deliver for the people of		
We are clear on the types of issues we will consult with or involve stakeholders or service users to ensure service provision is contributing towards the achievement or intended outcomes.	strategic input into key strategies and plans that support the joint delivery of priority outcomes critical to Cumbria.		
We ensure that communication methods are effective and that we are clear about our roles with regard to community engagement.	■ The Fire & Rescue Service has a Communication and Engagement Strategy. The Service regularly works with the		
We collect and evaluate the views and experiences of communities, service users and organisations			

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
We implement effective feedback	of Service Issues raised with the Chief Fire Officer are addressed within Service. The CRMP reflects the Service's risk profile and considers key areas of risk and demand across the County. This process enables the Service to be clear about the levels of risk that exist, influencing prevention, protection and response arrangements. In 2023, CFRS went through a comprehensive process to develop a CRMP to covers the years 2024-2028. This process involved the creation of a comprehensive Risk Based Evidence Profile using the latest available data and a comprehensive engagement programme. All correspondence sent to the Fire & Rescue Authority receives		
mechanisms to demonstrate how views have been taken into account, whilst balancing competing demands.	 an individual and tailored response. Regular feedback is provided to staff and the Rep bodies in the course of Service delivery. 		
We take into account the interests of future generations of taxpayers and service users.	 A 5-year Medium Term Financial Forecast is produced along with a longer-term Capital investment strategy to account for and consider future events that would impact on taxpayers and service users. Budget consultation is undertaken annually and is open to all interested parties to respond to. The Fire & Rescue Authority holds the Chief Fire Officer to account through its internal governance boards and Public Accountability Conferences to ensure value for money from service provision. 		

Core Principle C: Defining outcomes in terms of sustainable economic, social and environmental benefits

Details How We	Meet these	Evidence	Improvements/Updates	RAG
Principles				
C1 Defining out	comes			
We have a clear vision agreed formal statem organisation's purpose outcomes containing performance indicators, with the basis for the organisatrategy, planning and other strategy.	nent of the and intended appropriate which provides sation's overall	 A Fire & Rescue Plan, drawing on the results of public consultation and a strategic analysis of the community safety trends, emerging issues and partner agency feedback, is prepared for each Commissioner's term of office. This document underpins the overarching ambitions for the Fire & Rescue Authority which is supported by the Fire & Rescue Service CRMP. The CRMP explains the approach the Service will take to support the Plan and sets out the planned activity to deliver and achieve the intended outcomes. The OPFCC is an established office that works beyond governance and scrutiny to ensure that there is a longer-term strategic direction around all aspects of fire and community safety and that when put into practical terms enables or influences delivery against the priorities. Performance indicators are agreed and reported to the PFCC, the Fire Senior Leadership Team and the public, showing how effectively the priorities are being delivered. A new CRMP was published in 2024 and takes into consideration feedback from the public. A new Police, Fire and Crime Plan will be launched in 2024/2025, detailing the new Commissioner's priorities for his term in office. 	A new Police, Fire & Crime Plan has been developed following the new Commissioner taking up his role in May 2024.	
We specify the intended changes for, stakehold	lers including	 CFRS publishes its CRMP to show direction of travel over the next four years. 		
citizens and service use immediately or over the cor longer		 The Fire & Rescue Service responds to all FOIs that it receives and has a publication scheme. 		

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
	The Fire & Rescue Authority publishes its Fire & Rescue Plan with an annual report identifying achievements throughout the year.		
We deliver defined outcomes on a sustainable basis within the resources that will be available	Public Accountability Conferences support the Fire & Rescue		

Details	How We Principles	Meet	these	Evidence	Improvements/Updates	RAG
We identif	y and mana	ge risks	to the	 His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Inspections further supports the Fire & Rescue Authority in identifying areas that are working well and those that would benefit from improvement. This supports the Authority in holding the Chief Fire Officer to account for performance of the service. All reports are publicly available. Regular news and social media posts published by both the Fire & Rescue Authority and Service inform communities of how effectively the Service is performing. Performance is reported through quarterly Public Accountability 		
	ent of outcome			Conferences and regularly via the Fire Executive Board and Fire Senior Leadership Team. The Fire & Rescue Authority and the Fire & Rescue Service undertake a continuous review of its risk management responsibilities by ensuring that it maintains an up-to-date Operational Risk Register and Strategic Risk Register. This is reported quarterly via the Fire Executive Board.		
C2	Sustainable	econor	nic, soci	al and environmental benefits		
economic, impact of p	er and balanc social and policies, plans g service prov	enviror and de	mental cisions	 A Capital Investment Strategy is in place, focused on future use, with links to the Medium-Term Financial Forecast and compliant with the Prudential Code. This has been revised to ensure compliance with the new requirements linking capital investment decisions with the Prudential Code and Treasury Management investment decisions. Equality Impact Assessments are carried out on policies and procedures. This assesses the impact of any changes that may affect staff, stakeholders and the public. Risk management processes are in place and reviewed regularly. The Section 151 officer sits at the Senior Leadership Team and is involved in all formal decision-making processes for 	The Fire & Rescue Service has implemented a timeline to review all policies and procedures, which transferred from the County Council when it dissolved. This will include a review of all supporting equality impact assessments.	

Details	How We Principles	Meet	these	Evidence	Improvements/Updates	RAG
decision mand acting are poter organisation short-term cycle or firm	onger-term vie naking, taking g transparent ntial conflicts on's intended factors such nancial constra	account ly where betwee outcom as the aints	of risk e there en the es and political	decision-making and set outs the key roles and responsibilities of statutory officers. The Fire & Rescue Authority publishes on the Commissioner's website: Committee/Panel agendas and reports Minutes of meetings CCFRA decisions Where necessary, advice is sought from Finance and Legal Services before any decision is made. All decision papers include a section where potential risk implications are identified, i.e., legal, human resource, equality, IT, etc. The Fire & Rescue Authority and Fire & Rescue Service has introduced a process to allow all key decisions to be logged. The Fire & Rescue Authority and Fire & Rescue Service decisions		
associated interests b economic, benefits,	d with baland etween achie social and through cons n order to ens	cing conving the enviror sultation	nflicting various nmental where	are required to be on decision paper to ensure that all issues are identified, and risk assessed. All decision papers are submitted for consideration to either the OPFCC Executive Team or the Fire Senior Leadership Team.		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
We ensure services	e that there is fair access to	 The Fire & Rescue Service resources are distributed so that it can respond in regard to risk and demand. Access to Home Fire Safety Visits is risk based and prioritises high risk individuals. Prevention material and awareness raising is delivered countywide based on need. 		

Core Principle D: Determining the interventions necessary to optimise the achievement of the intended outcomes.

Details	How We	Meet	these	Evidence	Improvements/Updates	RAG
	Principles					
D1	Determining	intervent	tions			·
objective	e that decision and rigorous a & intended out d risks.	nalysis, i	ncluding	making framework which ensures that all decisions are supported		

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
We consider feedback from citizens and service users when making decisions about service improvements or where services are no longer required to prioritise competing demands.	 The Fire & Rescue Authority has a Medium-Term Financial Planning process (MTFP) which integrates budget and corporate planning to match resources to the priorities (mid-year review of MTFP will take into account any revisions to priorities). There is an annual budget consultation involving the public, local businesses, and staff. Further stakeholder engagement with the public is achieved through social media messaging and promotion of specific consultations and surveys. 		
D2: Planning interventions			
We establish and implement robust planning and control cycles that cover strategic and operational plans, priorities and targets. Ensuring that they are flexible and agile to adapt delivery outputs and changing circumstances.	Board for Fire which is chaired by the Commissioner to make decisions. The Fire & Rescue Service has in place a board structure that ensures the Services delivered across Cumbria are fit for purpose. The Fire & Rescue Service have robust business continuity plans in place. The Service's approach to business continuity includes regular testing of its plans, both in isolation and with partners, thus ensuring resilience. If the Service does come under pressure, there is a degradation plan in place that allows for the prioritisation of resources to protect the most vulnerable. This is also tested regularly.		
We engage with internal and external stakeholders in determining how services and other courses of action should be planned and delivered.	 During the last year, the Fire & Rescue Authority and Fire & Rescue Service have continued to build on existing collaboration and partnerships to address priorities in the Fire & Rescue Plan. Projects have included: Working closely with the new Community Safety Partnerships in each of the Local Authority areas. Formed a Blue Light Transformation Board to explore collaboration opportunities between fire and policing. This has resulted in the appointment of a new Joint Head of Estates which 	During 2024/2025, the Service Level Agreements with the unitary authority have been reviewed to drive further efficiencies and ensure any future arrangements meet the requirements of the Service.	

Details How Princip	We Meet les	these	Evidence	Improvements/Updates	RAG
We consider and mo partner when we including shared risk	onitor risks fac	cing each poratively	authorities, through contract management of the Service Level Agreements and project management processes. There is an escalation process to the operational and strategic risks registers	Appropriate mechanisms will need to be agreed with the OPFCC and Constabulary to identify and	
			which are monitored by the Fire Executive Board and Senior Leadership Team.	monitor risks of any new collaboration arrangements as and when they are implemented.	
We have estate indicators to identify of services and project.	how the perf		The Fire & Rescue Authority has established an internal governance board to help drive and monitor the efficiency and effectiveness of the Fire Service. It is the forum whereby the Fire		

Details	How	We	Meet	these	Evidence	Improvements/Updates	RAG
	Princip	les					
					 & Rescue Authority can maintain oversight of the totality of fire across Cumbria. Performance against budgets is monitored, which examines the progress against planned activity and spend against sets budgets. A quarterly performance report against a suite a key performance indicators is also provided highlighting any current issues or emerging trends. During the course of 2023/24, the Fire & Rescue Authority held the Chief Fire Officer to account through Public Accountability Conferences. Through this forum, the Fire & Rescue Authority received assurance from the Fire Service across several areas of performance. In the February meeting, the Fire & Rescue Authority approved the budget for Cumbria Fire & Rescue Service. The Commissioner in his capacity as the Fire Authority holds regular one-to-one meetings with the Chief Fire Officer. These internal meetings allow the Commissioner and the Chief Fire Officer to discuss strategic and financial issues, national considerations, HMICFRS and anything else that is relevant to the successful delivery of the fire service in Cumbria. This forum allows for full and frank conversations in a confidential environment. The Fire & Rescue Service carried out a review of its key performance indicators to ensure they were relevant and measurable. Performance is discussed monthly at a number of boards across the Service, and any exceptions raised through the Fire & Rescue Authority Accountability Framework 		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
planning b of revenue at develo strategy.	medium and long-term resource y drawing up realistic estimates e and capital expenditure aimed oping a sustainable funding	 There is a Medium-Term Financial Planning process (MTFP) which integrates budget and corporate planning to match resources to the priorities (annual review of MTFP will take into account any revised corporate priorities). There is an annual budget consultation involving the public, local businesses, and staff. Further stakeholder engagement with the public is achieved through social media messaging and promotion of specific consultations and surveys. The budget for 2023/2024 has been balanced, however savings will be required from 2025/2026 onwards. Against this background, modelling of a range of financial scenarios through the Medium-Term Financial Planning process, undertaken by the Fire & Rescue Authority, have continued to inform wider business planning and develop savings proposals, as a means of balancing the budget over the medium term. 		
D3	Optimising Achievement of In	tended Outcomes		
We ensu	ure that the services we on achieve social value	 The Fire & Rescue Service has a Sustainable Procurement and Commissioning Strategy. A shared procurement function is in development with Cumbria Constabulary which will take on the approach to social value for Fire as it has done for Policing. 	The Fire & Rescue Service needs to ensure, through appropriate representation, that any regional or national frameworks achieve social value.	
value' thi commissio (Social Va "the additi over an	re the achievement of 'social rough service planning and oning. The Public Services lue) Act 2012 states that this is ional benefit to the community and above the direct purchasing of vices and outcomes".	The Sustainable Procurement and Commissioning Strategy ensures best value is achieved. This strategy is supported by the financial regulations and contract standing orders embed within the Corporate Governance Framework.	The Fire & Rescue Service, in collaboration with the Fire & Rescue Authority, should put in place a mechanism for monitoring social value benefits as part of contract monitoring.	

Details	How We	Meet	these	Evidence	Improvements/Updates	RAG
	Principles					
strategy s decisions responses environme budgetary	re the mediu sets the cont on significant of to changes nt that may period in orde red while opt	ext for delivery is in the arise du r for outo	ongoing ssues or external ring the comes to	Planning process (MTFP) which integrates budget and corporate planning to match resources to organisational priorities. The budget is prepared on zero-based budget principles.		

Core Principle E: Develop the capacity and capability of CCFRA / CFRS Staff to be effective and to deliver services effectively

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
E1: Developing CCFRA / CFRS cap			
We review our operations, performance and use of assets on a regular basis to ensure their continued effectiveness.	 The Fire & Rescue Service carries out a wide range of assurance functions that ensure we can review our performance and improve where possible. A key part of the Service's assurance includes Operational Assurance, Debriefs and Exercising. Another key area of focus is to ensure that we work effectively with our multi-agency partners under the Joint Emergency Service Interoperability Principles (JESIP). This approach is reinforced through the service using learning from inquests to inform policy, procedural reviews and to advise on any improvement to operational equipment where necessary. Operational Assurance is used to promote workforce learning by identifying examples of good practice and where improvements can be made in the delivery of the Service. This is captured through the Incident Monitoring processes. This work not only supports local learning but includes reporting through the national sector learning portals; Joint Organisational Learning (JOL) and the National Operational Learning (NOL). Financial performance is regularly reported to the Fire Executive Board and is aligned with the budget planning process. In addition, the Police, Fire and Crime Panel continues to facilitate effective scrutiny of the Fire & Rescue Service budget at its quarterly meeting. 		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
and collab	nise the benefits of partnership forative working where added be achieved.	 The Fire & Rescue Service does not operate in isolation. It has in place Section 13/16 arrangements with our five neighbouring services that allow for mutual aid to be received and delivered. It also has access to a range of national assets if needed to resolve incidents. The Service works with other Northwest Services to share risk information on a regular basis and one of the areas where it is currently collaborating on is the impact of contaminants. 	The Fire & Rescue Authority has established an Executive Board – Working Together to explore further collaboration opportunities between fire and policing.	
workforce	op and maintain an effective plan to enhance the strategic of resources.	■ The Fire & Rescue Service has a three-year Learning & Development Plan (2024-2027). The Workforce Development Group meets monthly to address needs in vacancies, recruitment, skills, development and succession planning.	Ensure a detailed Workforce Development Plan properly aligns to the Medium-Term Financial Plan.	
E2	Developing the capability of	f CCFRA/ CFRS leadership		,
manageme shared lea organisatio changing l well as	op the capabilities of senior ent to achieve effective adership and to enable the on to respond successfully to legal and policy demands as economic, political and ental changes and risks.	 The Fire & Rescue Service is a learning organisation and takes every opportunity to allow staff to develop. To that end a comprehensive 360-degree process has been introduced. All senior leaders have undergone this process and taken onboard the feedback. The Chief Finance Officer continues to receive support from the Police and Crime Commissioner's Treasurer's Society (PaCCTS) and the associated technical information service. The Chief Finance Officer is also a member of the NFCC Fire Finance Network for all aspects affecting the Fire sector. A number of senior managers have completed the Executive Leadership Programme (ELP). 		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
chief exect distinctive structure v leads in managing	e the Commissioner and the utive have clearly defined and leadership roles within a whereby the chief executive implementing strategy and the delivery of oner's objectives	 The roles and responsibilities of the PFCC and his Executive Team are set out in the Corporate Governance Framework. 		
E3	Developing the capability of	f staff within CCFRA/CFRS		
	p the capability of staff within Rescue Authority and Fire & ervice	 The Workforce Development Group allows the Service to have informed discussions about the workforce and the training it needs to develop. The group also supports the identification and encouragement of talent, helping individuals to put their skills to best use by the Service. The Fire & Rescue Service has also reviewed its promotion processes to ensure the right people with the right skills are promoted. 		
performan	aff to account through regular ce reviews which take into aining or development needs	■ The Fire & Rescue Service has an appraisal process that reviews performance and considers the training needs and career aspirations of staff.		
We ensure to maintain	e that there are arrangements in the health and wellbeing of rce, both physical and mental	 The Service consults its employees on matters affecting health and safety, providing information instruction and training to all employees. In addition, the service has systems in place to support the reporting and investigation of all accidents and near misses. This helps in limiting the potential for recurrence, learning from incidents and creation of a safer environment with a positive health and safety culture. The Service works with its Human Resources Team and the Occupational Health Team to promote and support the wellbeing of staff. The Service has a programme of health 		

Details	How We	Meet	these	Evidence	Improvements/Updates	RAG
	Principles					
F4	Developine	. 4ba aan		and wellbeing campaigns and has developed a cohort of mental health trainers and first aiders, thereby providing all staff with access to support for physical and mental wellbeing.		
E4	Develoblu	tne cap	Dability o	f members and volunteers appointed by the OPFCC		
members	op the capab and voluntee ning their roles	rs to ass		 Development sessions for the Joint Audit Committee members were held over the year. A formal review of the Committee's effectiveness was carried out and published as part of the meeting papers in September 2023. 360-degree appraisals of senior officers were undertaken in June 2024. Throughout the year the Ethics and Integrity Panel has carried out a diverse range of thematic sessions. Prior to each of these they are provided with information to assist them understand the business area and officers/staff at the session provide further information. The Panel membership has a diverse range of backgrounds, skills and knowledge which assists with the different business areas. 		

Core Principle F: Managing risks and performance through robust internal control and strong public financial management

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
F1	Managing Risk			
an integra	nise that risk management is all part of all activities and must ered in all aspects of decision	 The OPFCC has a Risk Management Strategy which is reviewed on a three-year cyclical basis and was last reviewed in 2023. This was presented to the Joint Audit Committee in November 2023 who gave their approval. The Fire & Rescue Service also has a risk management policy. The Fire Executive Board receives quarterly risk updates from both the Fire & Rescue Authority and Service, ensuring the PFCC is fully sighted. This provides organisational assurance that the Authority and Service's current risk exposure is being managed and suitable controls and mitigations are in place. 		
managem	ment robust and integrated risk tent arrangements ensuring are work effectively.	 The Fire & Rescue Authority Strategic and Operational risks are reviewed by staff on a quarterly basis. Each risk is scored based on probability and level of impact, and the outcome is rated using a Red, Amber or Green (RAG status). Updates are then reported to the Executive Team Gold for oversight and scrutiny at the Fire Executive Board. The Fire & Rescue Authority's strategic risk management arrangements are reported to the Joint Audit Committee on a six-monthly basis. The Fire & Rescue Service strategic risks are reviewed by staff on a regular basis. Updates are then reported to the Fire Senior Leadership Team for oversight and scrutiny as well as the Fire Executive Board. 		
managing allocated.	ure that responsibilities for individual risks are clearly	 Each risk identified by the Fire & Rescue Authority and the Service identify the risk holder and the overall risk manager for that area of business. 		
•	Managing Performance			

we ensure we monitor service delivery effectively by securing reports (including financial information) on service delivery, plans and progress towards outcome achievement. **The Chief Fire Officer is held to account for delivery of fire objectives through Public Accountability Conferences (PACs). The dates for these meetings are agreed 12 months in advance. **During 2023/2024 thematic reports presented at the Public Accountability Conferences provided assurance on how the Fire Service's responds to its demand across Cumbria, delivery against HMI/CFRS recommendations and health and safety in the workplace. In addition, reports were also received covering financial monitoring, and fire and community safety data. **At the Public Accountability Conferences provided assurance on how the Fire Service's responds to its demand across Cumbria, delivery against HMI/CFRS recommendations and health and safety in the workplace. In addition, reports were also received covering financial monitoring, and fire and community safety data. **At the Public Accountability Conferences (PACs). **During 2023/2024 thematic reports presented at the Public Accountability Conference in February, the Fire & Rescue Authority approved the budget for fire. **Detailed financial reports are presented to, and scrutinised by, the Fire Executive Board. The reports include full details of performance against budget for the key reporting areas namely; revenue, capital, cash, reserves, and delivery of efficiencies and savings. Quarterly reports are also presented to the Fire Senior Leadership Team on a regular basis, performance information is available to all staff via a range of Power BI dashboards and exceptions are raised by the Head of Safety and Assurance where necessary. **Relevant HMI/CFRS inspections (local, regional and national) and other regulatory reports are reviewed and monitored through the Fire Executive Board. **The Chief Fire Officer.**	Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
F2 Robust Internal Control	effectively by securing reports (including financial information) on service delivery, plans and progress towards outcome achievement.	 objectives through Public Accountability Conferences (PACs). The dates for these meetings are agreed 12 months in advance. During 2023/2024 thematic reports presented at the Public Accountability Conferences provided assurance on how the Fire Service's responds to its demand across Cumbria, delivery against HMICFRS recommendations and health and safety in the workplace. In addition, reports were also received covering financial monitoring, and fire and community safety data. At the Public Accountability Conference in February, the Fire & Rescue Authority approved the budget for fire. Detailed financial reports are presented to, and scrutinised by, the Fire Executive Board. The reports include full details of performance against budget for the key reporting areas namely; revenue, capital, cash, reserves, and delivery of efficiencies and savings. Quarterly reports are also presented to and challenged by the Police, Fire and Crime Panel. Performance reports are presented to the Fire Senior Leadership Team on a regular basis, performance information is available to all staff via a range of Power BI dashboards and exceptions are raised by the Head of Safety and Assurance where necessary. Relevant HMICFRS inspections (local, regional and national) and other regulatory reports are reviewed and monitored through the Fire Executive Board. The Commissioner, in his capacity as the Fire Authority holds 	Conference arrangements will be reviewed to ensure they provide the Fire Authority with the right level of assurance and scrutiny on how well	

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
We evaluate and monitor the Corporate Governance Framework, risk management arrangements and internal control on a regular basis	■ A full review of the Corporate Governance Framework was carried out in 2024 to harmonise the requirements between the Fire Authority, Constabulary and the OPFCC. This ensures commonality of requirements around governance and controls across the Commissioners portfolio.		
We ensure additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor.	 Internal controls have also been reviewed through the annual process of management assurances and the annual internal audit plan. 		
We ensure effective counter fraud and anti-corruption arrangements are in place.	 Robust arrangements for Anti-Fraud and Corruption are in place. These were presented to the Joint Audit Committee in November 2023 and approved. The Fire & Rescue Authority provides an annual report to the Joint Audit Committee on the effectiveness of these arrangements. 		
F3 Managing Data			
We ensure there are effective arrangements for the safe collection, storage, use and sharing of data.	 The Fire & Rescue Service has a Data Protection policy and guidance to support staff in receipting, storing and deleting data as appropriate. The Service also has an Information Governance Officer and a range of policies to ensure that data is shared, stored and managed in line with its requirements. 		
Where information is shared with other organisations we ensure there are effective arrangements for data sharing in place.	 The Fire & Rescue Service has a number of information sharing agreements with partner agencies. Members of the Ethics and Integrity Panel and our volunteers all sign confidentiality agreements to cover any information they are made aware of as part of their respective roles. 		

Details	How We Meet these Principles	Evidence	Improvements/Updates	RAG
F4	Strong Public Financial Mai			
outcomes	financial management both long-term achievement of and short-term financial and all performance.	 The Fire & Rescue Authority has a duty to comply with the key principles contained within the revised CIPFA statement of the 'Role of the Chief Financial Officer in Local Government' and the CCFRA continues to comply with 5 key principles of the CIPFA statement. The CFRS Chief Finance Officer (S151 Officer) is a qualified accountant and is a key member of the CFRS Senior Leadership Team and as such, has direct access to the Chief Fire Officer. The Chief Finance Officer is supported by a capable and resourced finance team in the Fire & Rescue Service, who support the proper administration of the financial affairs, including leading the promotion and delivery of good financial management to safeguard public money at all times; to ensure the effective, efficient and economic use of resources; and to ensure that the short and long term implications of all material business decisions are fully considered and aligned to the Medium Term Financial Plan. The main controls for financial management are set out in the Corporate Governance Framework – these are the Budget and Policy Framework and the Financial Regulations. These cover the arrangements for Financial Management, Financial Planning, Risk Management and Control of Resources, Financial Systems and Procedures and External arrangements. The Fire & Rescue Authority also complies with the Prudential Framework for Local Authority Finance. 		
manageme planning	re well-developed financial ent is integrated at all levels of and control, including ent of financial risks and			

Details		these	Evidence	Improvements/Updates	RAG
	Principles				
			 An Expenditure Management Group is held monthly with budget managers and looks at management accounts performance, forecast spend, capital and efficiencies. Internal Audits undertaken in 2023/24 provided reasonable assurance. 		

Core Principle G: Implementing good practices in transparency, reporting and audit to deliver effective accountability.

Details	How We Principles	Meet th	ese	Evidence	Improvements/Updates	RAG
	Fillicipies					
G1	Implementi	ng good pra	actice	in transparency		
performan	ort at least ce, value for ip of its resou	money and		 Throughout the year the Fire & Rescue Authority has published regular financial monitoring information in a short and succinct format that aims to increase the transparency and accessibility of financial information. The outturn reports were presented to Police, Fire and Crime Panel in September 2024 An Annual Report is published in the autumn of each year. 	Annual Report has been developed and published in autumn 2024.	
assessing principles have beer results on	ce (annual	to which the Framev publishing ent including provement on strate g	the work the g an and good	 Annual governance statement prepared annually including opinion by internal audit service on controls in place. Annual Governance Statement presented to and approved by Joint Audit Committee, which includes (if necessary) an action plan to address any significant control weaknesses. 		
G2	Implementi	ng good pra	actices	s in reporting		
•	de assurance t by CCFRA/0		work •	The Fire & Rescue Authority will publish an Annual Report in autumn. The report will highlight key challenges and achievements from the year and includes performance and financial information set out in a simple but informative way.		

Details How We Meet these Principles	Evidence	Improvements/Updates	RAG
	 An updated Code of Corporate Governance has been prepared for 2023/2024 in line with the 2016 CIPFA/Solace Good Governance Framework for Local Government. A review of the arrangements for internal audit have confirmed that the service meets the requirements of the Public Sector Internal Audit Standards (PSIAS) during 2023/24. 		
We report on our performance, value for money and stewardship of our resources.	 CFRS activities, performance and achievements will be published in an Annual Report in the autumn. The annual statement of accounts is presented to the Joint Audit Committee for scrutiny and is subsequently published on the OPFCC's website. 	The Annual Report will be published in the autumn.	
G3 Assurance and effective ac	countability		
We ensure that recommendations for corrective action made by external audit are acted upon.	 Recommendations made by both internal and external audit are monitored through Executive Board Fire and the Senior Leadership Team, and are scrutinised by the Joint Audit Committee. 		
We ensure an effective internal audit service with direct access to members is in place which provides assurance with regard to governance arrangements and recommendations are acted upon.	 A review of the arrangements for internal audit have confirmed that the service meets the requirements of the Public Sector Internal Audit Standards (PSIAS) during 2023/24. 	Action plan has been put in place with internal audit provider to ensure performance and quality of internal audits are to the required standard. Confirmation of compliance with PSIAS has been received.	
	 Implementation of recommendations arising from the internal audit plan, external audit reports and HMICFRS are monitored by the Joint Audit Committee. 		