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| ***EXAMPLE:*** A1 Contact Record Log (communication / contact chronology)A contact sheet should be maintained for each individual and must be completed after ***every*** meeting / communication. It should be private and confidential, structured and factual (examples provided below). It may be shared with the employee**Before any meeting, please ensure you have**: Employee’s absence history, Occupational Health reports, additional information as applicable.

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| **Employee:** | **XXXX** | **Post:** |  | **Directorate:** |  |

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| **Absence start date & reason**  | **Date of contact** | **Type of Contact****eg: telephone/****letter/email** | **Advice given by People Management (as applicable)** | **Summary of communication**  | **Signature and Designation** |
| 8.10.12Back pain | 12.10.12 | Telephone | Not required | XXXXX feeling a bit better but still uncomfortable. S/he has an appointment with the Doctor tomorrow. S/he will let me know how s/he got on and when s/he is likely to return to work. | *A. Other*Supervisor |
| “” | 13.10.12 | Telephone | Not required | XXXXX contacted me today. S/he has been signed off for 2 weeks but hopes to be back after that.Diary note made to contact XXXXX nearer the expiry of sick note.  | *A. Other*Supervisor |
| “” | 26.10.12 | Telephone | Not required | Contacted XXXX who is still not well enough to return to work. S/he is going back to her Doctor.  | *A. Other*Supervisor |
| “ | 28.10.12 | Telephone | Not required | XXXX contacted me today. S/he is signed off for a further 2 weeks. Diary note made to contact People Management for advice. | *A. Other*Supervisor |
| “ | 1.11.12 | email | Yes | Arrange a home visit if s/he is unable to drive to the office due to the back problem. Consider whether an Occupational Health referral is necessary. | *A. Other*Supervisor |
| “ | 2.11.12 | Telephone and Letter | Not required | Arranged a home visit for 8/11/12Confirmed in writing.  | *A. Other*Supervisor |
| “ | 8/11/12 | Home Visit (accompanied by YYY; ZZZ also present) | Yes | Referral to the Occupational Health Service discussed with XXXX.Diary note to check for receipt of report. | *A. Other*Supervisor |
| “ | 3/1/13 | Telephone | Not required | XXXX contacted me today. S/he has attended the Occupational Health and is signed off by Doctor for a month.  | *A. Other*Supervisor |
| “ | 10/1/13 | Letter | Yes | The Occupational Health Service Report says XXX should be fit for work with some adjustments in the workplace.XXX invited to Stage 1 Attendance Management Meeting | *A. Other*Supervisor |

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# A1: Contact Record Log: (communication / contact chronology)

A contact sheet should be maintained for each individual and must be completed after ***every*** meeting / communication. It should be private and confidential, structured and factual. It may be shared with the employee.

**Before any meeting, please ensure you have**: Employee’s absence history, the Occupational Health reports, additional information as applicable.

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| **Employee:** |  | **Post:** |  | **Directorate:** |  |

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| **Absence start date & reason**  | **Date of contact** | **Type of Contact****eg: telephone/****letter/email** | **Advice given by People Management (as applicable)** | **Summary of communication**  | **Signature and Designation** |
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